

Product Inquiry



Extension User Guide By



An Extension by- <http://codeinnovers.com>

Product Inquiry

Product Inquiry extension allows customers to make an inquiry about product directly from the product and category page. This extension allows customers to ask questions about the products before purchase and clear any product related doubts. Admin gets the email for every inquiry on their email.

Product Inquiry extension which helps customers to resolve their product related queries by contacting with the store owner and also help store owner to increase more sales by clearing customer's product-related doubts and questions quickly.

Best Features Of Product Inquiry:

- Admin can enable or disable the extension from back-end.
- Display inquiry form in category page and product page.
- Allow customer to submit their queries.
- Admin gets notified for all submitted queries via email.
- Allow the guest users to submit product inquiries.
- Admin can manage queries via back end.
- Free Life time updates

Admin Configuration

General Configuration:

a) Enable Extension: Admin can enable or disable the extension.

b) Allowed customer groups: Admin can manage customer groups who appears to get this product inquiry.

c) Enable Inquiry category Page : Admin can enable or disable product inquiry category page.

d) Enable Inquiry Product View Page : Admin can enable or disable product inquiry product view page.

e) Enable Inquiry Search Page : Admin can enable or disable product inquiry search page.

f) Enable Inquiry Product Compare Page : Admin can enable or disable product inquiry product compare page.

✓	General	
^		
	Enable Extension [store view]	Yes ▼
	Product Inquiry For Customer Group [store view]	<div>All Groups NOT LOGGED IN General Wholesale Retailer</div>
✓		
✓		
✓	Enable Inquiry Category Page [store view]	Yes ▼
✓		<div>Default Category Gear Gear -> Bags Gear -> Fitness Equipment Gear -> Watches Collections -> New Luma Yoga Collection Training Training -> Video Download Men</div>
✓		
✓	Enable Inquiry Product View Page [store view]	Yes ▼
✓	Enable Inquiry Product Compare Page [store view]	Yes ▼
✓	Enable Inquiry Product Search Page	Yes ▼

Display Configuration:

a)Button Title: Admin can fill button title from Backend.

b) Inquiry Form Title : Admin can set title of the inquiry form.

Display Configuration



Button Title
[store view]

Product Inquiry

Inquiry Form Title
[store view]

Merchant Inquiry Form

Email Configuration:

a)Admin Email : Admin can fill email id to gets the email for every inquiry on their email

b) Email Message : Admin can fill email message template.

Email Setting



Admin Email
[store view]

zainparker02@gmail.com

Email Message
[store view]

Customer query about product inquiry .There are following details of customer are:

Manage Customers Queries

Manage Product Inquiry



SearchReset Filter

Actions61 records found20 per page1 of

	Id	Product Id	Product Name	Customer Name	Customer Email	Customer Mobile	Message	Date
Any								
<input type="checkbox"/>	64	6	Fusion Backpack	saad	zainparker02@gmail.com	1256	sdsd	2019-11:48:3
<input type="checkbox"/>	63	6	Fusion Backpack	saad	saad@gmail.com	1256	sss	2019-11:29:0
<input type="checkbox"/>	62	6	Fusion Backpack	saad	saad789@gmail.com	1256	sdfdsg	2019-11:25:5
<input type="checkbox"/>	61	6	Fusion Backpack	saad	saad@gmail.com	1256	dfsfsd	2019-11:22:2
<input type="checkbox"/>	60	6	Fusion Backpack	saad	saad@gmail.com	1256	rfhg	2019-11:18:5
<input type="checkbox"/>	59	6	Fusion Backpack	saad	saad@gmail.com	1256	dfff	2019-11:15:2

Product View Page



Fusion Backpack

★★★★★ 3 Reviews Add Your Review

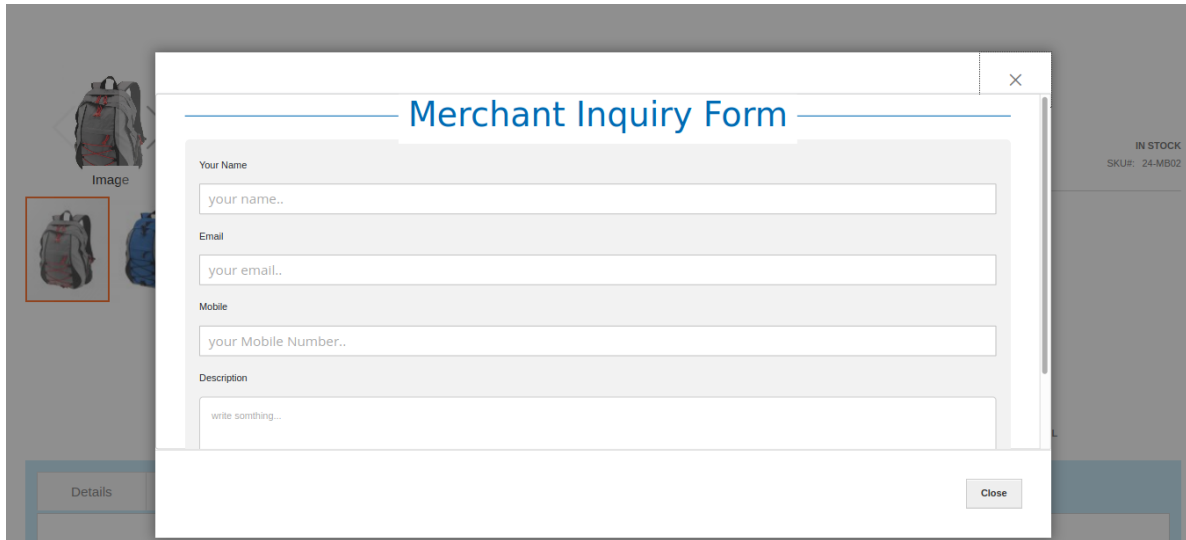
\$59.00

Product Inquiry

Qty1

Add to Cart

Inquiry Form



The image shows a 'Merchant Inquiry Form' overlay on a product page. The form is titled 'Merchant Inquiry Form' and has a close button (X) in the top right corner. It contains four input fields: 'Your Name' (placeholder: 'your name..'), 'Email' (placeholder: 'your email..'), 'Mobile' (placeholder: 'your Mobile Number..'), and 'Description' (placeholder: 'write something..'). A 'Close' button is located at the bottom right of the form. In the background, a product page is visible, featuring a backpack image, a 'Details' button, and a status indicator 'IN STOCK' with 'SKU#: 24-MB02'.

Product Inquiry extension comes with free installation service. You may Contact us for installation assistance. You may also drop an email on samparker801@gmail.com . If you have any specific requirement and you want to customize this extension you can Contact us or drop an email on samparker801@gmail.com